

### Broadband measurement in Japan Broadband Performance and QoE: Measurement Technologies Improving the Marketplace

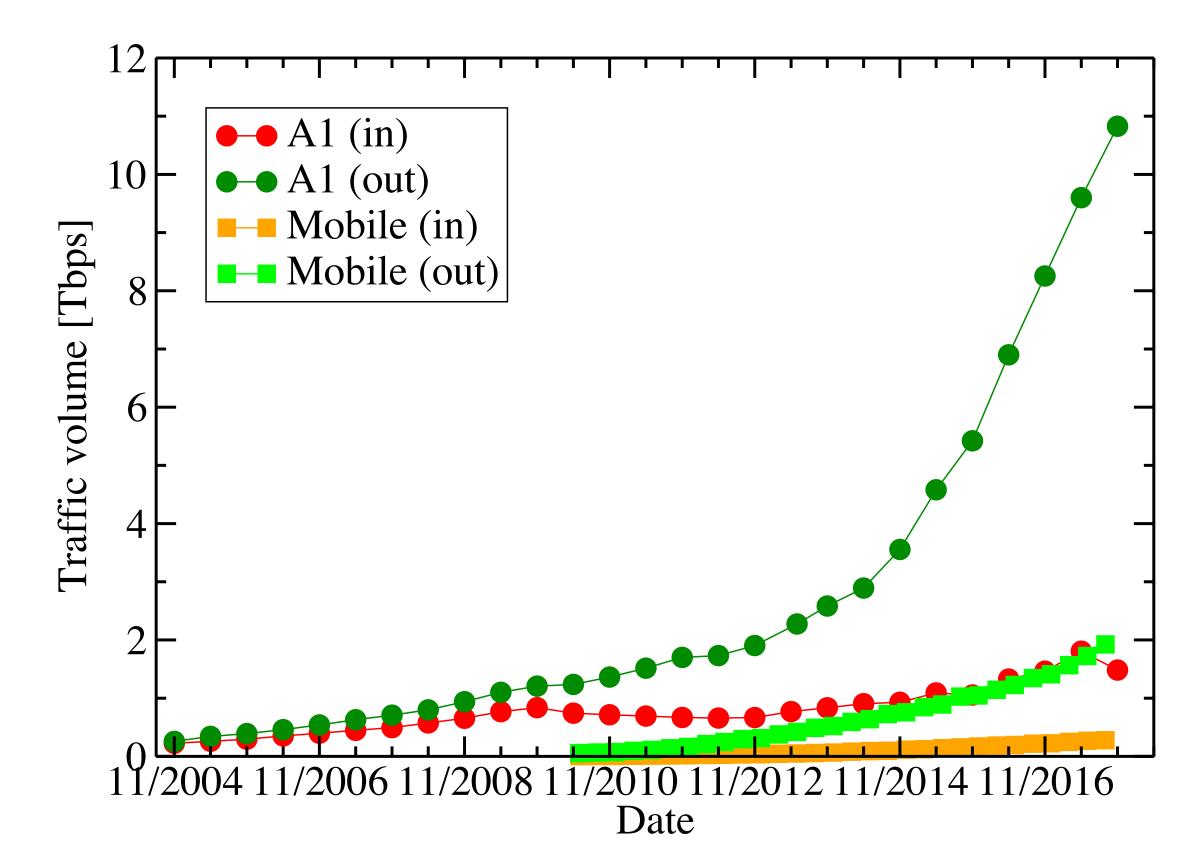
Kenjiro Cho, IIJ 2018-06-23



# Kenjiro Cho

- Research Director at IIJ
- a board member, mawi-wg chair of WIDE Project
- involved in measurement research for 20 years
  - data collection and analysis at ISP/academic networks, especially on traffic
  - large-scale content distribution: traffic management
  - data-center networking and cloud services

# broadband traffic in Japan



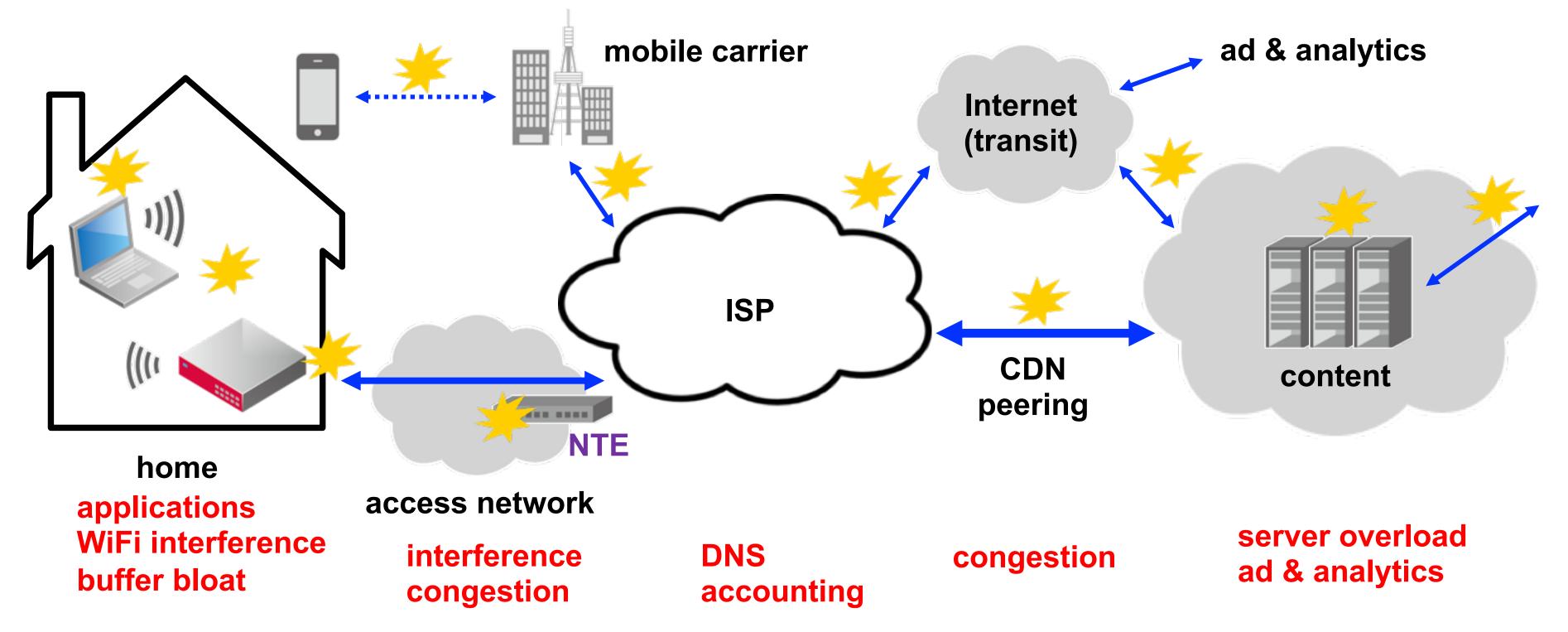
estimated total broadband traffic in Japan http://www.hongo.wide.ad.jp/InternetTraffic/data/

## overall traffic trends

- steady increase driven by different major factors
  - web (late 90's), broadband deployment/P2P-file sharing (early 2000's), short-videos (late 2000's), video subscriptions (mid 2010's)
- recent trends
  - video streaming by subscriptions
  - software updates: become larger and more frequent
  - cloud uploads: SNS, multiple-devices, auto-backups
  - faster access: NGN, 1G/10G access, LTE+
  - closer content: CDN, cache, peering
  - advertisement and analytics

### possible bottlenecks in broadband

### many potential bottlenecks: hard to distinguish!



### various measurements

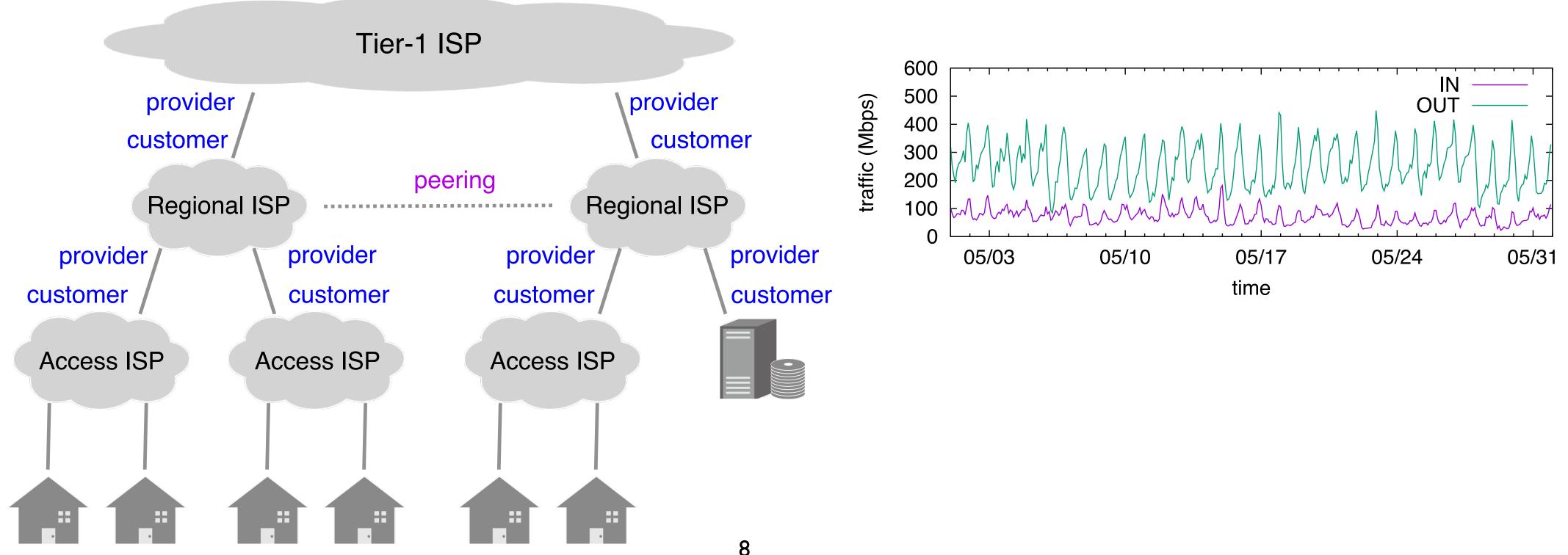
- ISP-side
- client-side
- content-provider side

### **ISP-side** measurements

- interface counters
- flow exports
- DNS resolvers

### traffic between ISPs

- over 5-min volumes)
- exchange

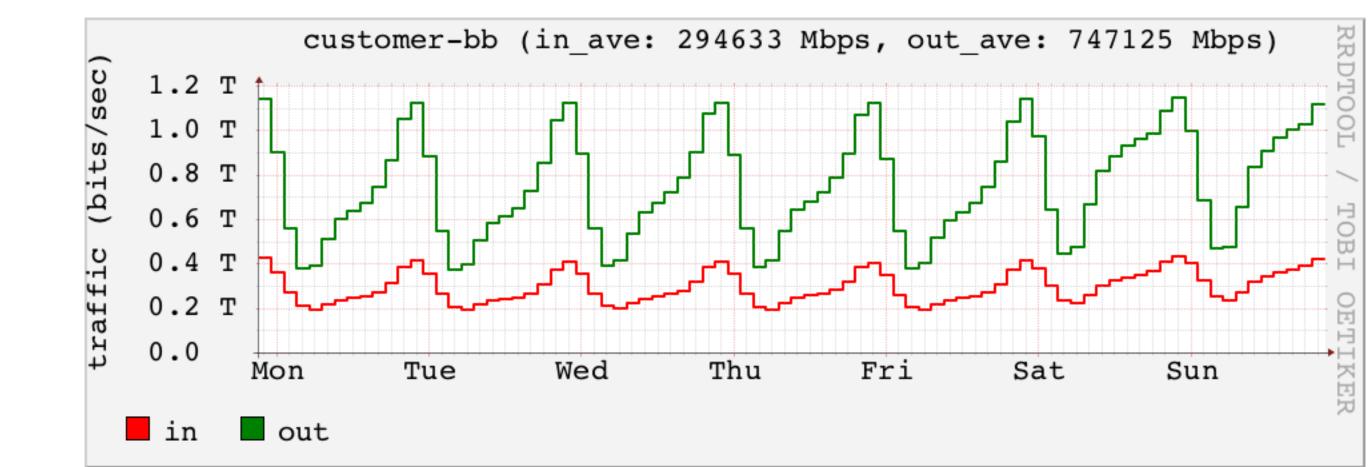


transit services: metered billing (e.g., by 95th-percentile)

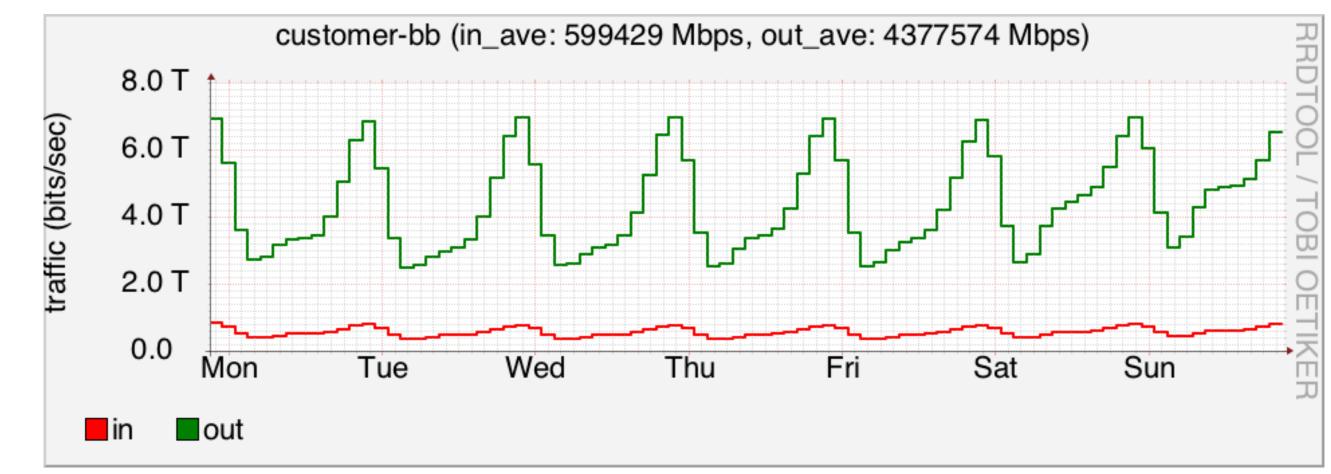
• peering: bilateral settlement-free customer-traffic

## diurnal broadband traffic

2011.11

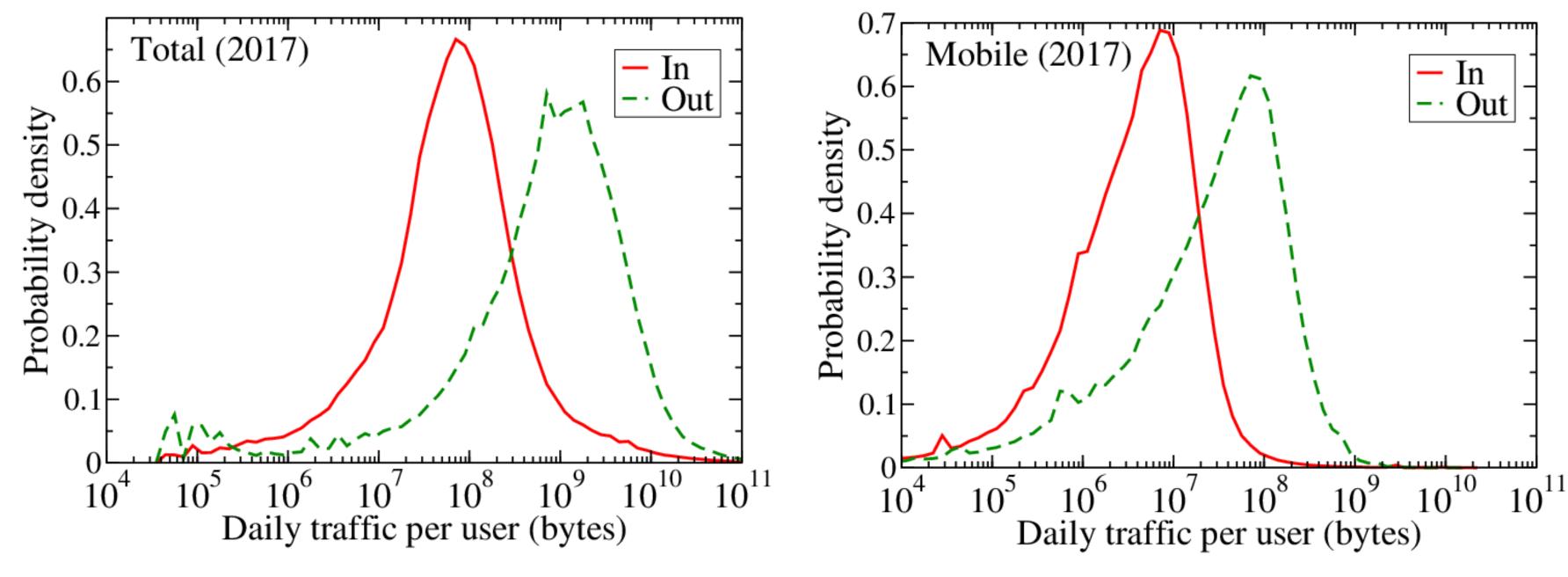


2017.11



### traffic usage per customer

- daily traffic usage distribution



daily traffic usage per user: broadband (left) and mobile (right)

### - mean of a week as weekdays and weekends differ

# per-user traffic over 12 years

- broadband downloads over
   12 years
  - mean: x5.9, mode: x39
- heavy user traffic hasn't increased much
- mode of mobile traffic: about broadband 10 years ago

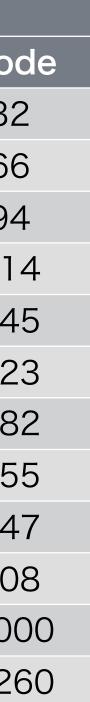
### broadband

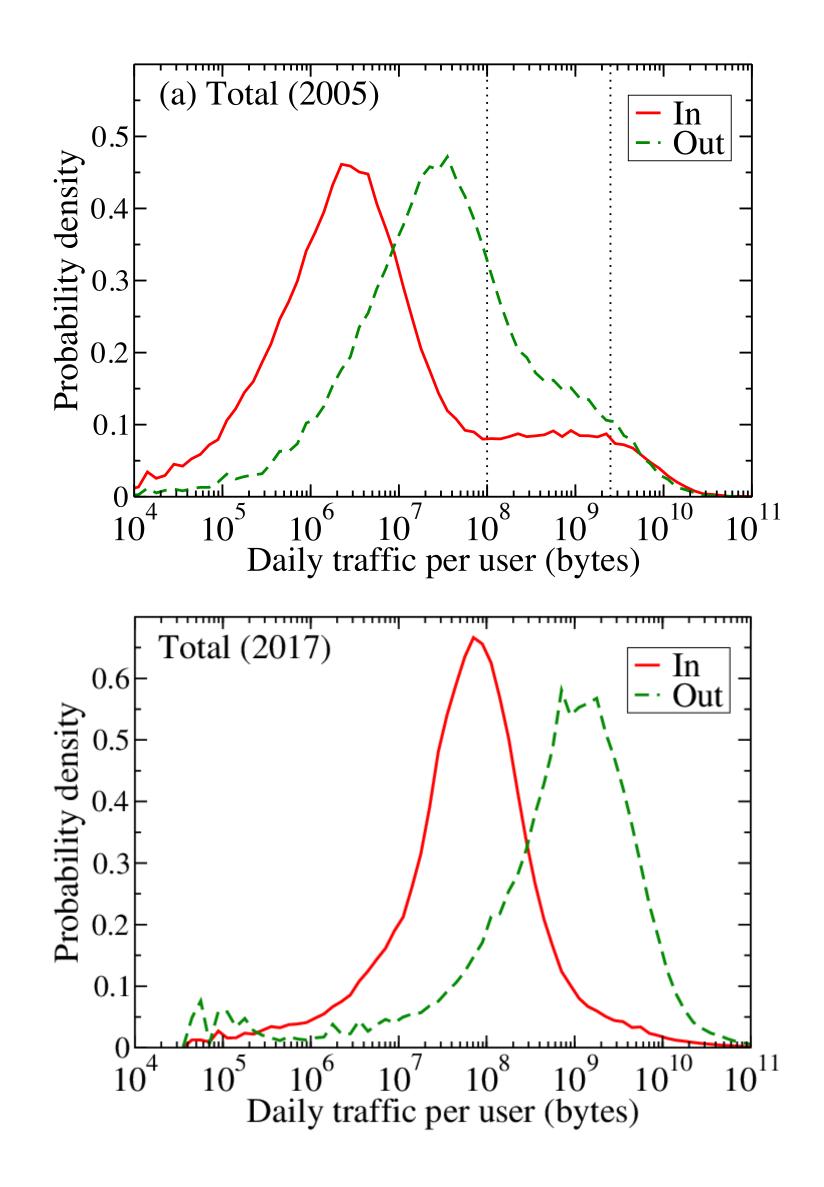
	IN (MB/day)			OUT (MB/day)			
year	mean	median	mode	mean	median	mo	
2005	430	3	3.5	447	30	3	
2007	433	5	4	712	58	6	
2008	483	6	5	797	73	9	
2009	556	7	6	971	88	11	
2010	469	8	7	910	108	] 2	
2011	432	9	8.5	1,001	142	22	
2012	410	12	14	1,026	173	28	
2013	397	14	18	1,038	203	35	
2014	437	22	28	1,287	301	44	
2015	467	33	40	1,621	430	70	
2016	475	48	56	2,081	697	1,0	
2017	520	63	79	2,624	835	1,2	

### mobile

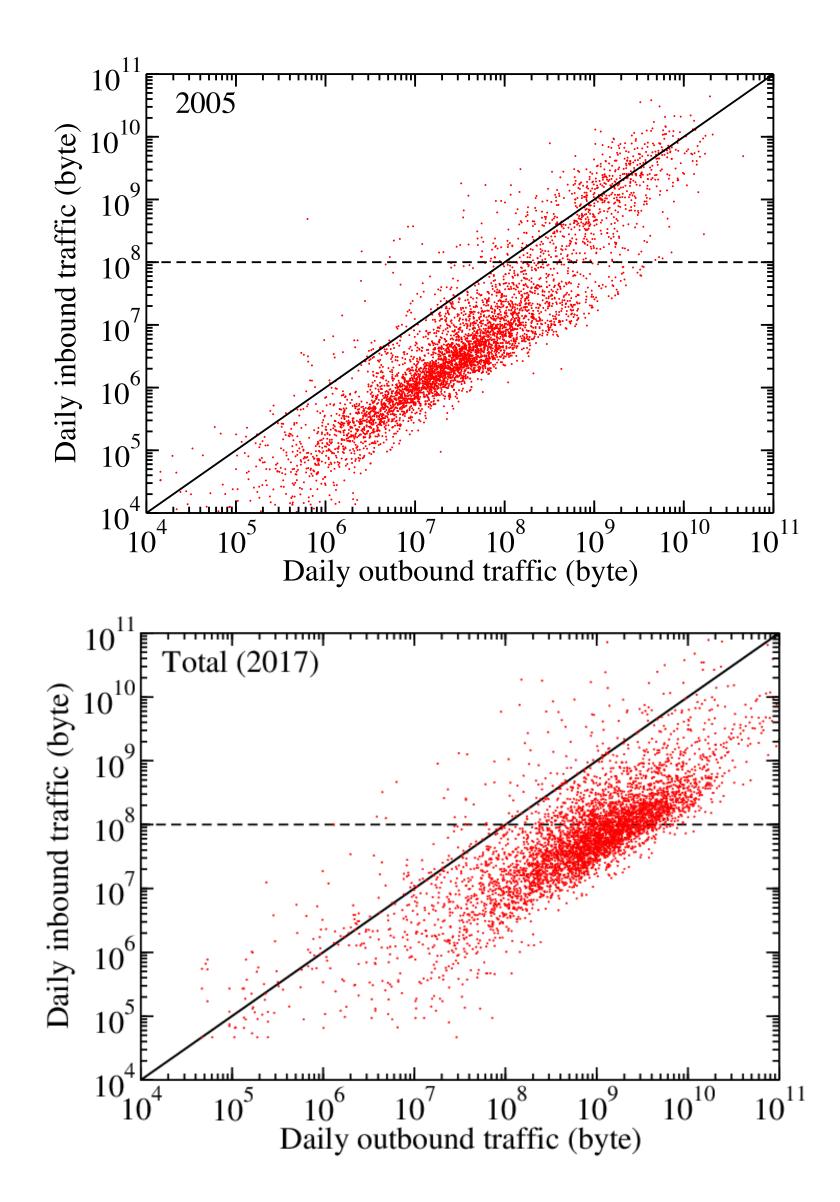
	IN (MB/day)			OUT (MB/day)			
year	mean	median	mode	mean	median	mo	
2015	6.0	2.7	5.5	46.6	19	4(	
2016	7.8	3.6	7	63.0	27	63	
2017	12.0	4.3	7	77.4	35	79	





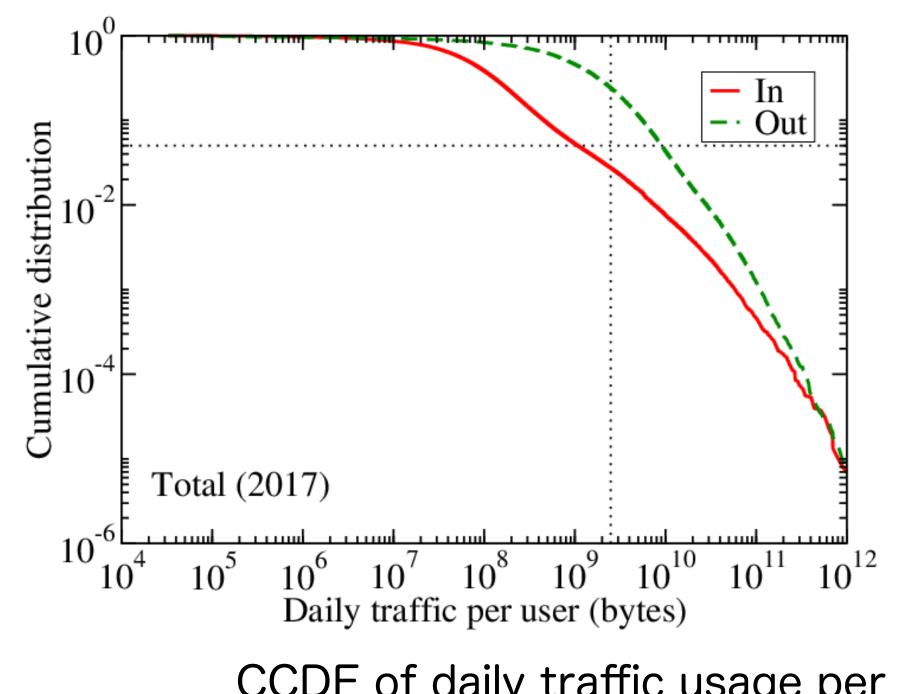


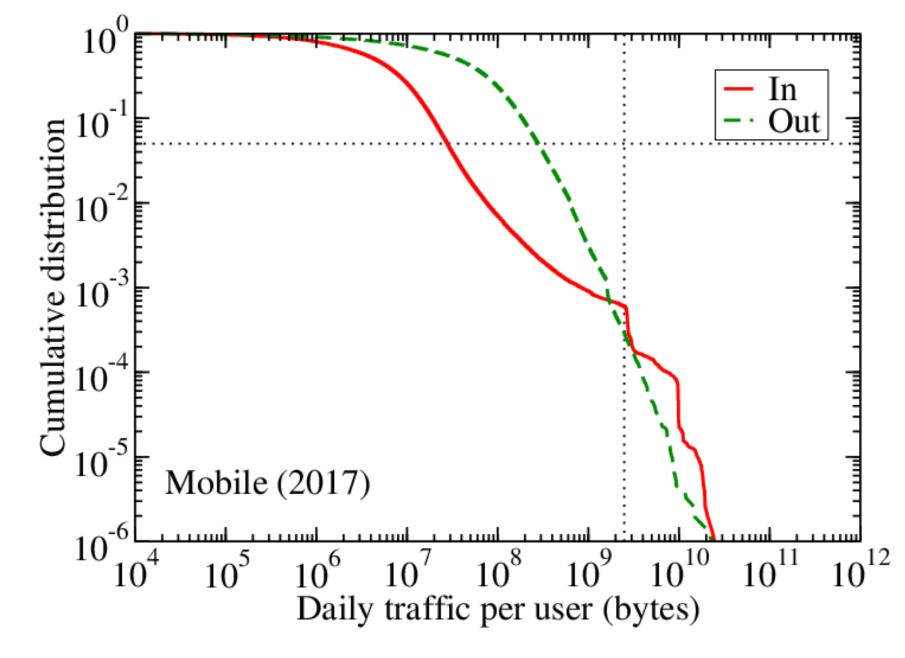
### broadband 2005 vs. 2017



### traffic usage skew among users

- heavy users: statistically distributed, not outliers
  - broadband: top 10% users account for 60% of OUT, 85% of IN
  - mobile: top 10% users account for 48% of OUT, 62% of IN





CCDF of daily traffic usage per user: broadband (left) and mobile (right)

### port usage

# port no: min(sport, dport) increasing TCP 443, UDP 443

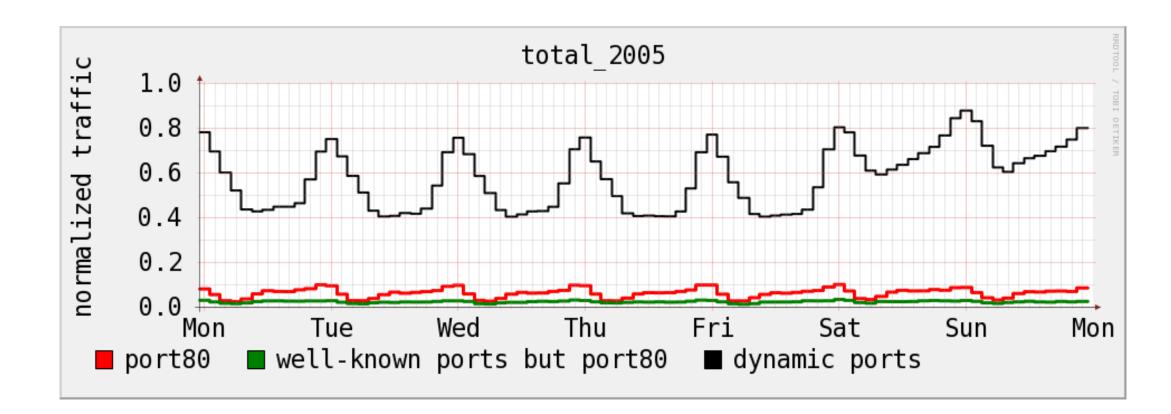
### broadband

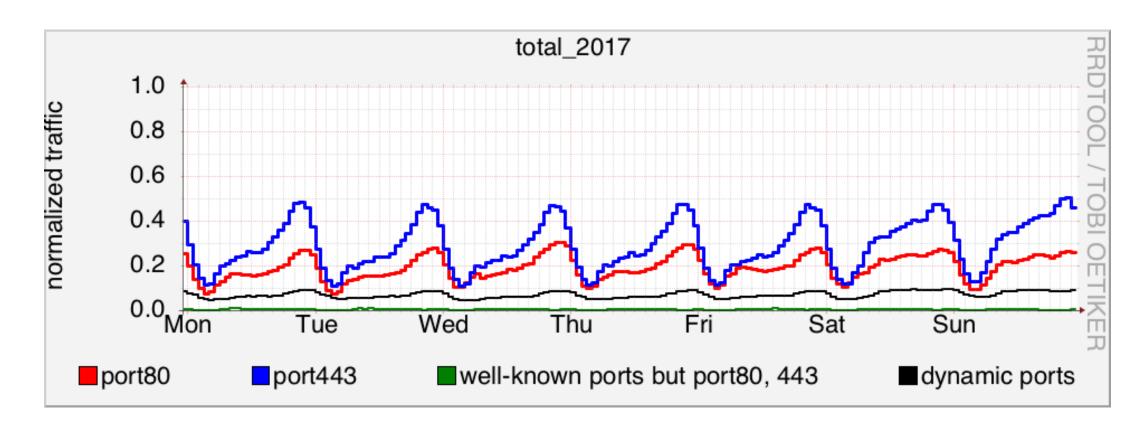
	2016		20	2017	
protocol port	total (%)	light users	total (%)	light users	
ТСР	82.8	93.3	83.9	92.3	
(< 1024)	63.3	89.9	72.9	88.6	
443(https)	30.5	39.6	43.3	52.5	
80(http)	37.1	49.2	28.4	35.2	
182	0.3	0.2	0.3	0.3	
81	0.4	0.7	0.2	0.2	
993(imaps)	0.1	0.1	0.2	0.1	
22(ssh)	0.2	0.0	0.1	0.0	
110(pop3)	0.1	0.1	0.1	0.1	
(>= 1024)	13.7	3.2	11.0	3.7	
1935(rtmp)	1.5	1.7	1.1	1.2	
8080	0.2	0.1	0.3	0.1	
UDP	11.1	4.0	10.5	4.9	
443(https)	2.4	2.8	3.8	3.7	
4500(nat-t)	0.2	0.1	0.2	0.1	
ESP	5.8	2.6	5.1	2.7	
IP-ENCAP	0.2	0.0	0.3	0.0	
GRE	0.1	0.0	0.1	0.0	
ICMP	0.0	0.0	0.0	0.0	

TIUDIIE					
	2016	2017			
protocol port	total (%)	total (%)			
ТСР	94.4	84.4			
443(https)	43.7	53.0			
80(http)	46.8	27.0			
31000	0.2	1.8			
993 (imaps)	0.5	0.4			
1935(rtmp)	0.3	0.2			
81	0.5	0.1			
UDP	5.0	11.4			
443(https)	1.5	7.5			
12222	0.1	0.1			
4500(nat-t)	0.2	0.2			
53(dns)	0.2	0.1			
ESP	0.4	0.4			
GRE	0.1	0.1			
ICMP	0.0	0.0			

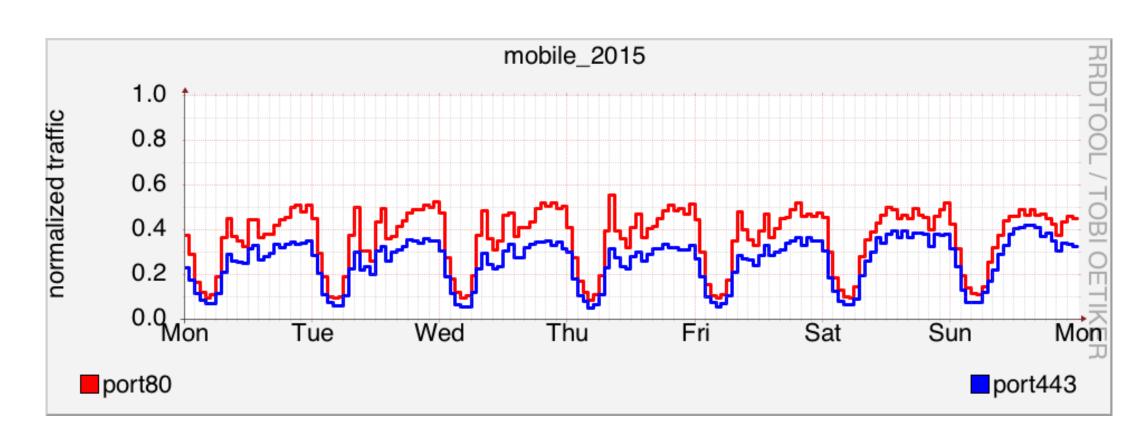
### mobile

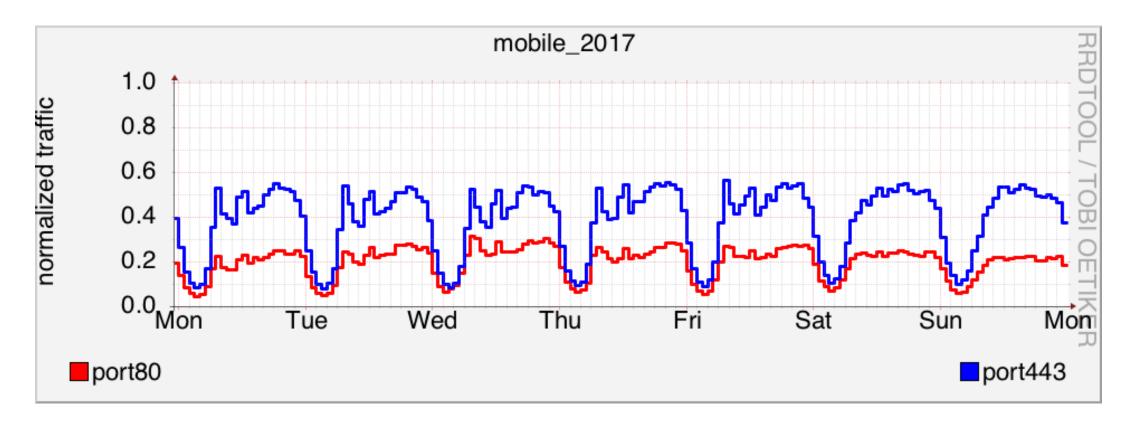
### port usage over a week





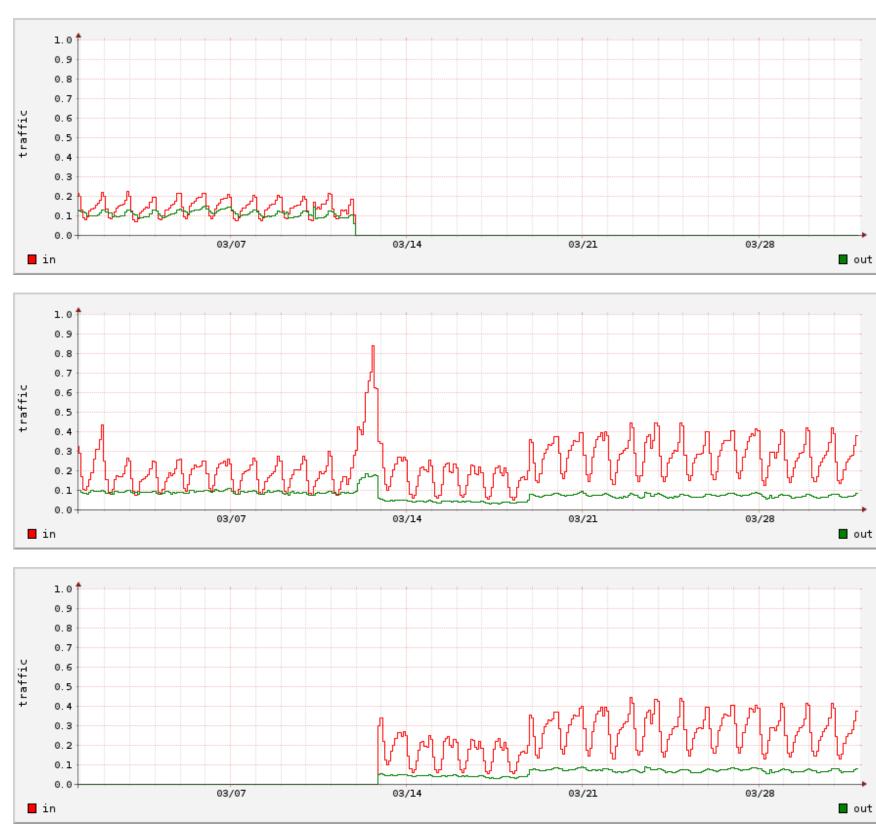
TCP port usage over a week: broadband (left) and mobile (right)





### redundancy matters

### • example: Japan earthquake in 2011

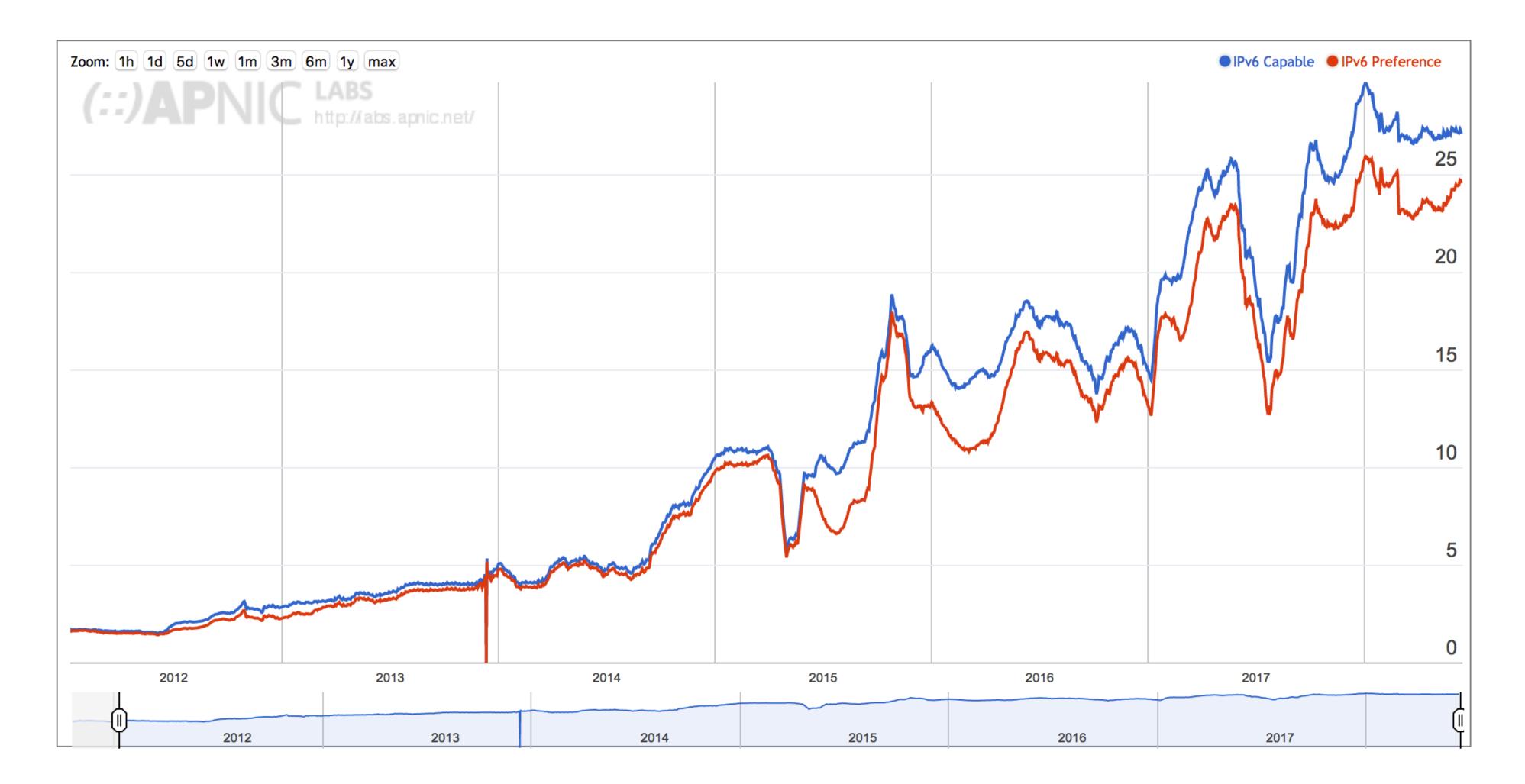


DTOOL / TOBI DETIKER

a failed link: one of the US-JP submarine cables damaged

a survived link: immediately, traffic rerouted to available links

an alternate link: one-day after, a new link brought up



# IPv6 in Japan (by APNIC Labs)

### https://stats.labs.apnic.net/ipv6/JP

### hyper-giants observed from IIJ's broadband traffic

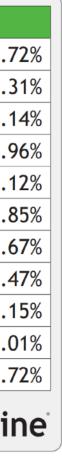
### by mapping TCP 80 and 443 src addresses to ASes

ASes	traffic volume (%)
google	30.1
akamai	7.1
apple	6.6
limelight	4.8
amazon	4.5
yahoo japan	3.4
microsoft	3.1
netflix	2.4
facebook	2.3
edgecast	1.9

Upstream		Downstream		Aggregate	
BitTorrent	18.37%	Netflix	35.15%	Netflix	32.7
YouTube	13.13%	YouTube	17.53%	YouTube	17.3
Netflix	10.33%	Amazon Video	4.26%	HTTP - OTHER	4.1
SSL - OTHER	8.55%	HTTP - OTHER	<b>4.19</b> %	Amazon Video	3.9
Google Cloud	6.98%	iTunes	<b>2.91</b> %	SSL - OTHER	3.1
iCloud	5.98%	Hulu	2.68%	BitTorrent	2.8
HTTP - OTHER	3.70%	SSL - OTHER	2.53%	iTunes	2.6
Facebook	3.04%	Xbox One Games Download	2.18%	Hulu	2.4
FaceTime	2.50%	Facebook	1.89%	Xbox One Games Download	2.1
Skype	1.75%	BitTorrent	1.73%	Facebook	2.0
	69.32%		74.33%		72.7

Table 1 - Top 10 Peak Period Applications - North America, Fixed Access

peak traffic in North America Sandvine Global Internet Phenomena Report 2016





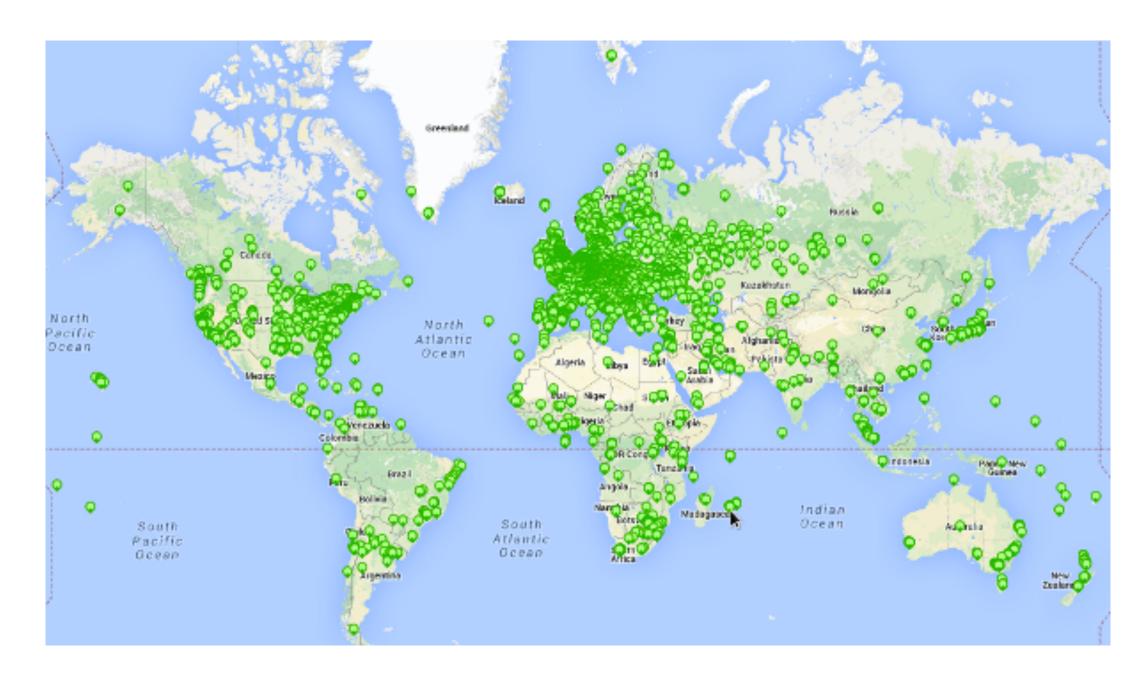
### client-side measurements

- more accurate views from users
- probe deployment and sampling issues
- crowd-sourcing: promising for scalability
- e.g., RIPE Altas, CAIDA ark

### **RIPE** Atlas

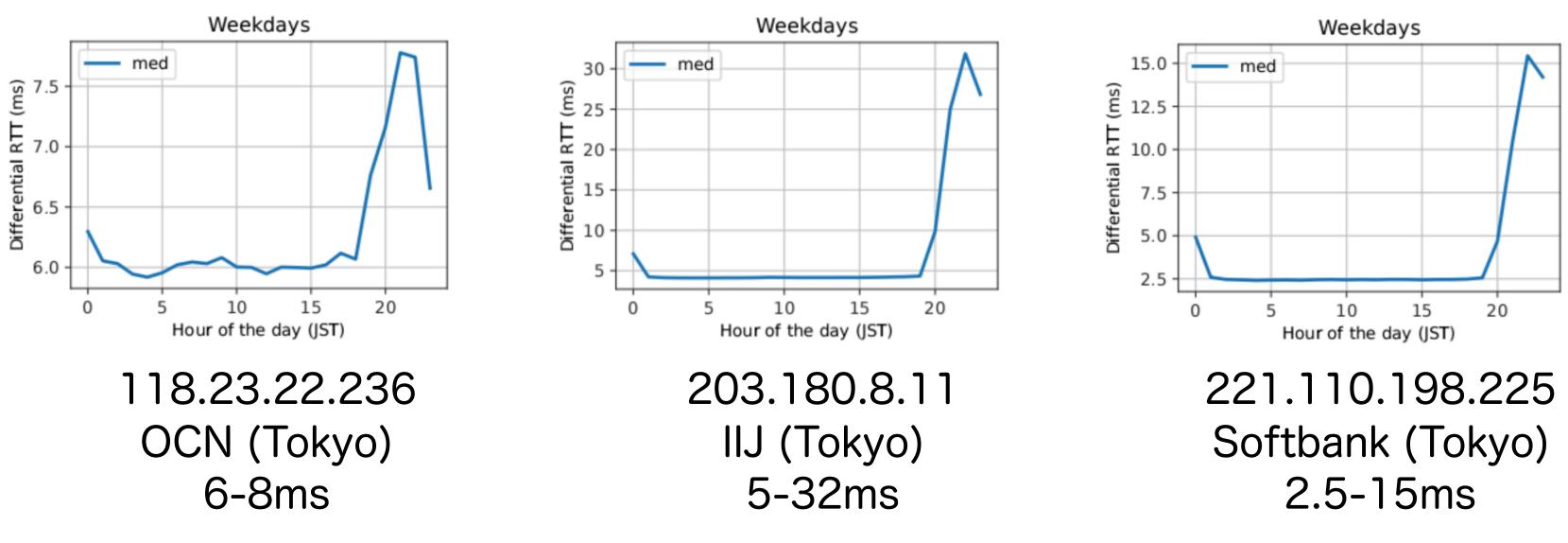
- started in 2010, 10k+ probes worldwide, 300+ in Japan
- periodic ping and traceroute + custom measurements
- abundant but noisy data, requiring statistical filtering





## inferring access delays from RIPE Atlas traceroutes: preliminary results

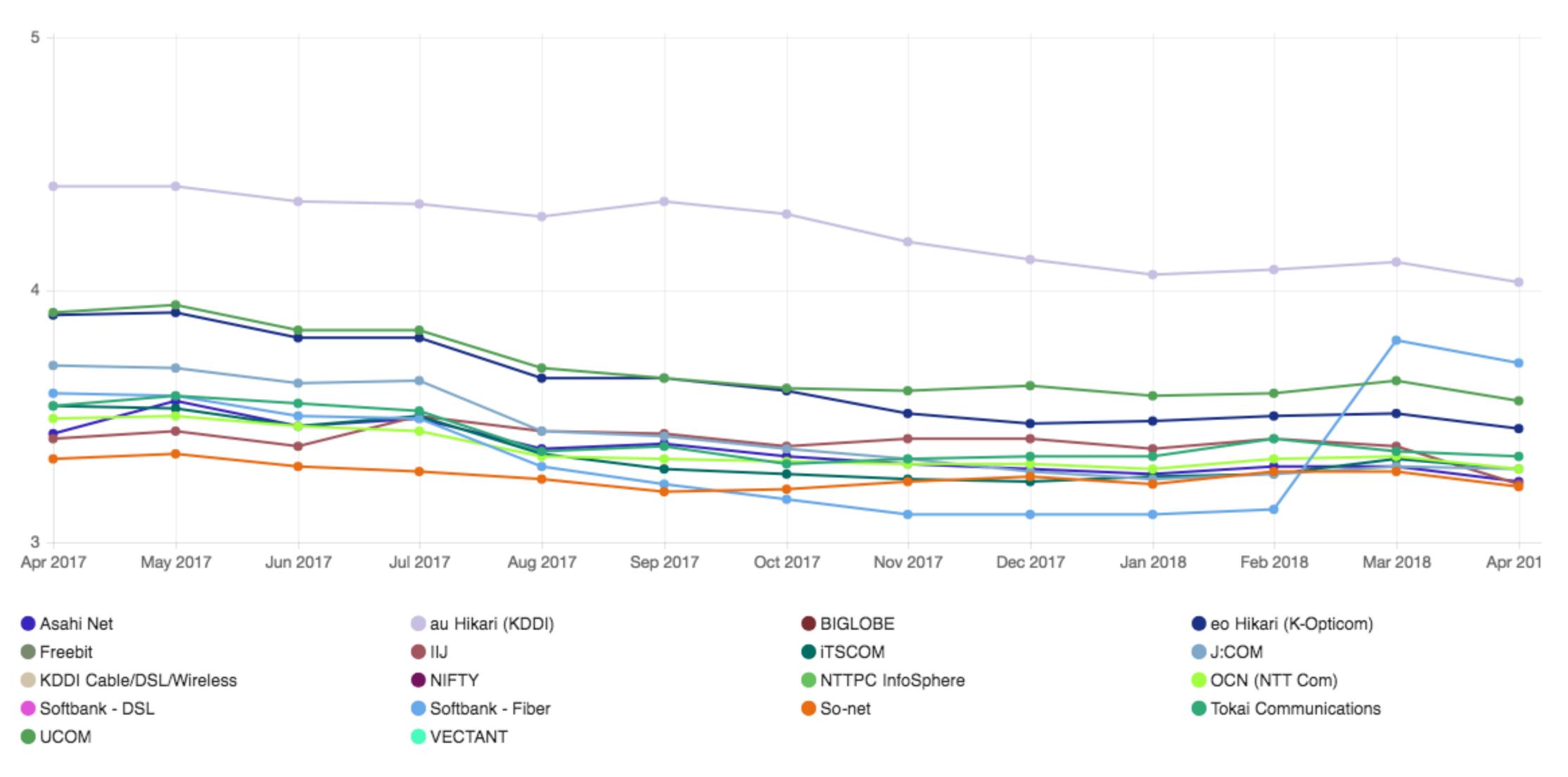
- mean differential-RTT of Japanese access links over 5 weeks
  - between home routers and ISP's first hop
  - aggregated by the first hop address
- diurnal congestion observed in evening hours
  - no such congestion observed in non-FLETS access



### content-provider measurements

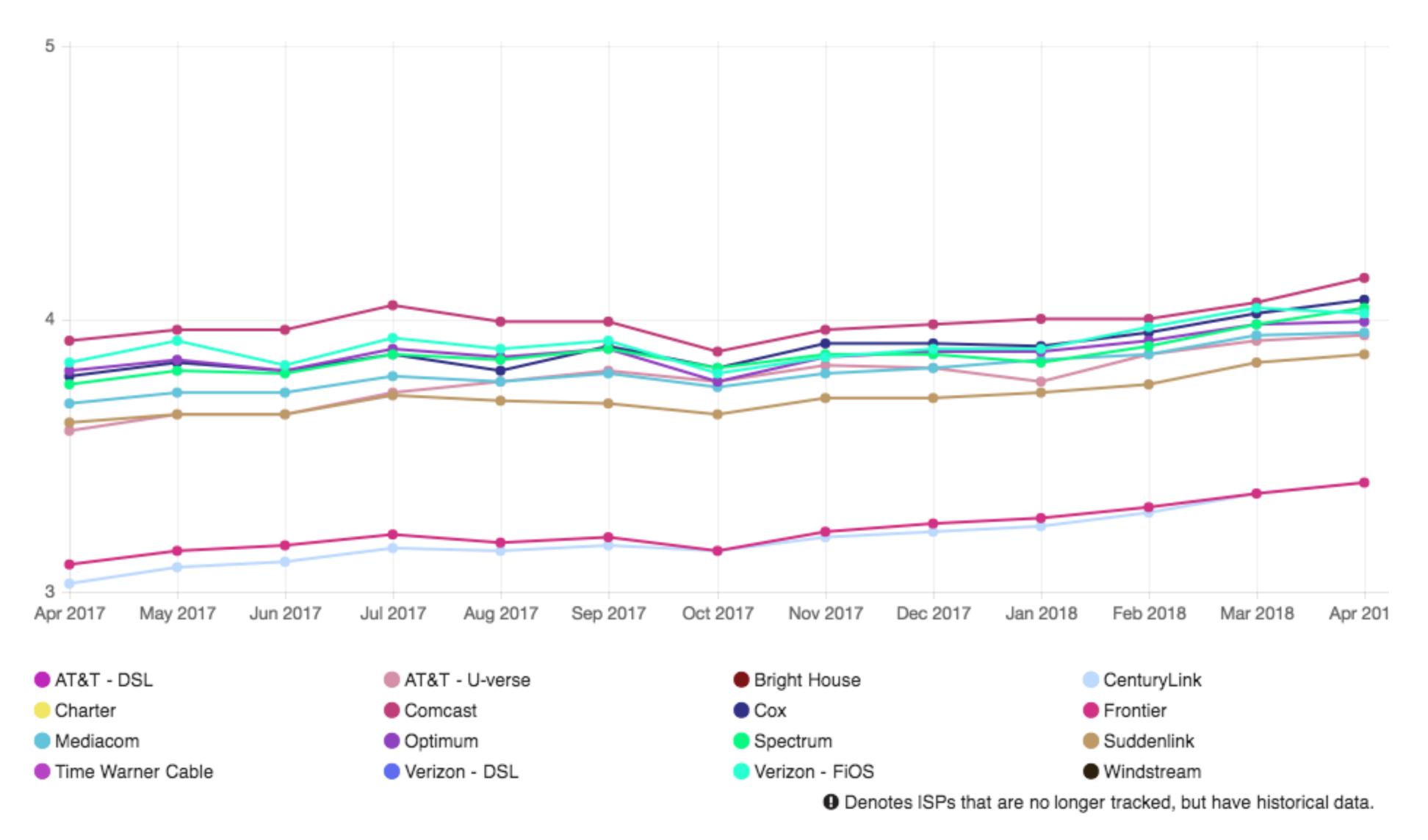
- http video-streaming
  - video as series of segment files
  - video replay under client's control
    - adaptive bit-rate: selected by client
  - pros: cost and scalability as web technologies are used (but traffic behavior is different)
  - cons: extra-delay, diverse clients' behaviors

# Netflix ISP Speed Index (Japan)



source: https://ispspeedindex.netflix.com/country/japan/

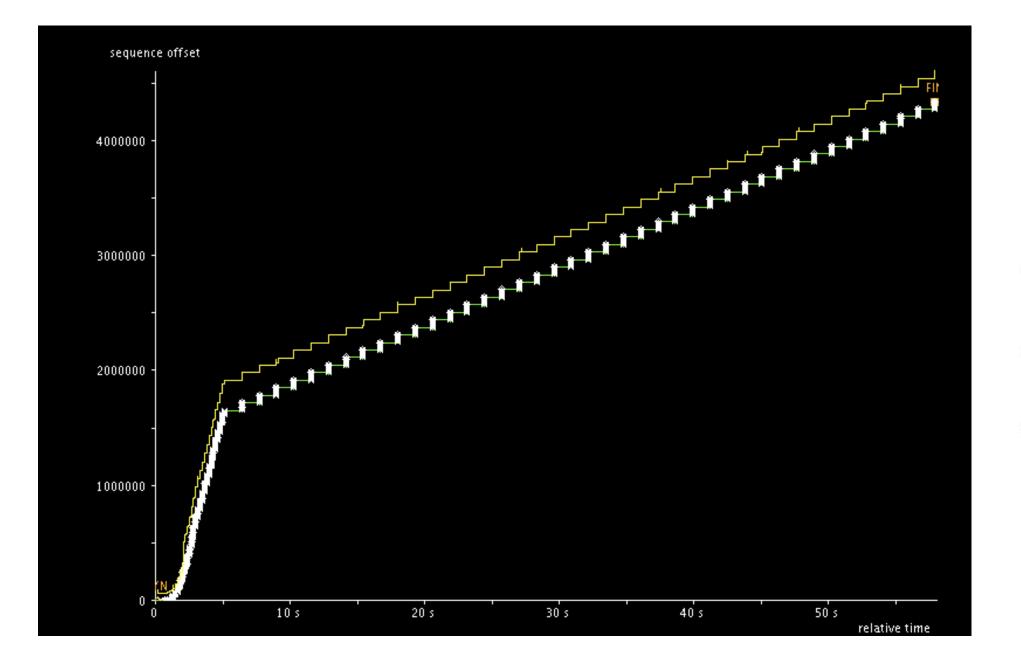
## Netflix ISP Speed Index (US)



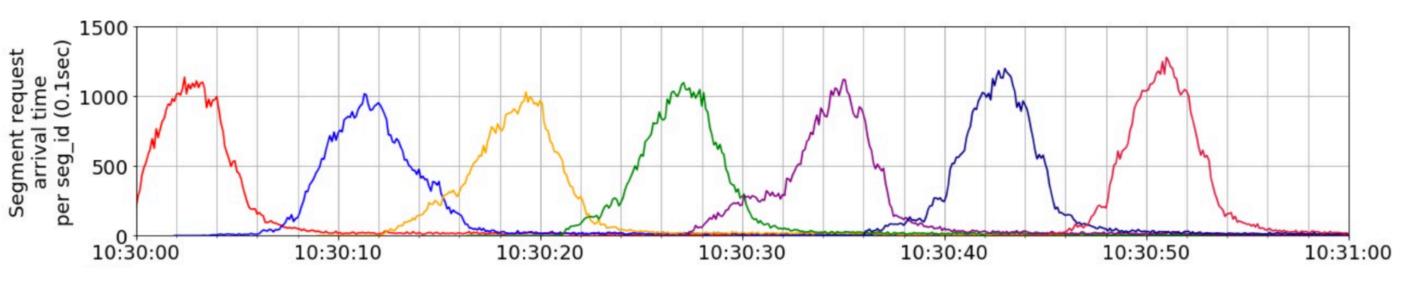
source: https://ispspeedindex.netflix.com/country/us/

### on-demand vs. live-streaming

- challenges for live-streaming
  - client: to shorten delays (fewer buffering) still avoiding rebuffering
  - server: large-scale bursty requests



S. Alcock, R. Nelson. Analysis of YouTube Application Flow Control. 2011. http://www.wand.net.nz/~salcock/youtube/



video segment requests arriving at a server

- steady increase in traffic

  - dominated by videos (short and long)
- technical trends
  - rise of https, QUIC, IPv6
- QoE



# driven by different technical and non-technical factors

- better access networks, closer content, better algorithms